



15 Facilities Management Gone Wrong

Scene: Security barrier at front of AnyCo Harvey, Security Guard: "Pass please?"

CEO: "Harvey you've seen me every day for the last 10 years. What do you mean pass please? And what are doing to the gate with that big wrench with grease on your uniform?"

Harvey: "New rules, boss. Everyone's got show their pass. No exceptions. My job description has been changed and I'm now doubling up on maintenance duties."

Scene: Reception area

CEO: "Glory what are you doing under the desk with all those wires?"

Glory, Receptionist (hair all over the place, suit rumpled): "Oh good morning Sir. My job description has been changed. I'm now doubling up on computer maintenance duties."

Scene: Chief Executive Suite

CEO: "Where's my usual expresso Christine?"

Christine, PA: "Sorry Santa you have to make it yourself. The machine's over there. They've got rid of the kitchen, too inefficient."

Scene: CEO's Office

Frightens himself slipping on a half-eaten sausage roll lying on the floor. Sinks into his leather executive chair only to leap into the air with a shout.

CEO: "Who left this holly on my seat? Christine! Why wasn't my office cleaned after last night's Christmas party?"

Christine: "Oh it's the new Total Facilities Management contract. We are only cleaned as and when necessary. Your office is classed as 'low traffic' and only gets cleaned once a fortnight."

CEO: "Get me the Procurement Director NOW!"



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